

## **QUALITY POLICY**

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*Using our knowledge and experience in order to understand the needs and requirements of our customers, we aim to achieve high levels of customer satisfaction by delivering quality products on time. By implementing ZERO DEFECTS culture, we propose to make it a way of thinking and doing, in fact a way of life, which reinforces the idea that defects are not allowed and that everyone must “do Things Right the First Time and every time”, having as a result the increase of our clients’ satisfaction.*

*We respect our commitments. We do what we promise, because we promise only what we can do, being aware of the high expectations on aeronautical, space and defense industry.*

*We act to be effective and efficient thru error prevention and continuous improvement, including the efficiency of the Quality Management System. For that, specific to our organization, activities are defined as management or manufacturing processes, correlated by Quality Management System, having evaluated, controlled and permanently improved performances.*

*For the continuous improvement process, regardless of approved domain and also for analysis of nonconformities or potential nonconformities, we consider essential on having competent and performing teams formed and managed by experienced staff members.*

*To use at maximum capabilities of our team, we ensure necessary trainings, adequate working conditions and participation to benefits generated by better results.*

*In order to achieve our goals, we count on a reliable supply chain, carefully selected and monitored.*

**Administrator**  
**Ronen NAVICK**

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